



PROVIDER ALERT

Estimated Payments Reconciliation Training Video, Part 2

May 7, 2020

Optum Maryland has released a second training video for providers, which explains in further detail both the Summary Level Reconciliation Report and the Provider Remittance Advice (PRA) documents that providers will begin to receive.

Click to access:

- [Estimated Payments Reconciliation Training Video Part 2](#)

This video, and other provider communications and training materials relating to the reconciliation, will be posted to a dedicated reconciliation webpage as they become available. Please visit maryland.optum.com/content/ops-maryland/maryland/en/bh-providers/ReconciliationInformation.html

If you have questions about the information contained in this alert, please contact marylandproviderrelations@optum.com.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team